



MANWINWIN
SOFTWARE

Reprezentat de
DASSTEC in Romania si Sud-Estul Europei

SURVEY KEY FINDINGS

Quality Management System – ISO 9001:2015
Dec 2017



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Quality Management System ISO 9001:2015

This survey is biennial, mandatory under ISO 9001:2015, and was sent to all ManWinWin (Navaltik Management Ltd.) Customers.

We received a total of 104 (one hundred and four) responses, which represents a universe large enough to draw some **conclusions**.



I Survey (Dec 2017)

Quality Management System ISO 9001:2015



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83% of the respondents considered as Good or Very Good

the **solutions presented to ManWinWin customers.**

88% of the respondents rated the **performance of the technical team in work sessions** as Good or Very Good.

Survey (Dec 2017)

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From 1 to 10, how would you recommend MANWINWIN to a friend?

8,17



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82% of the respondents evaluated the **investment / benefit relation** of ManWinWin as Good or Very Good.

85% of the respondents considered the **quality of the software** as Good or Very Good.

Survey (Dec 2017)

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TOP 5 Benefits obtained by companies using ManWinWin

- 1 Quick and centralized access to Maintenance information
- 2 Increase of productivity and efficiency of work due to planning of Maintenance interventions
- 3 Historic allows justification of investments to Administration and to take better decisions
- 4 Decisive tool to auditing certifications (ISO, etc) and compliance with legal requirements
- 5 More proactive maintenance – more preventive maintenance and less corrective maintenance

I Survey (Dec 2017)

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24,29% is the average percentage indicated

by the respondents in relation to **savings with maintenance costs** since the software implementation (compared to the reality before implementation).

Survey (Dec 2017)

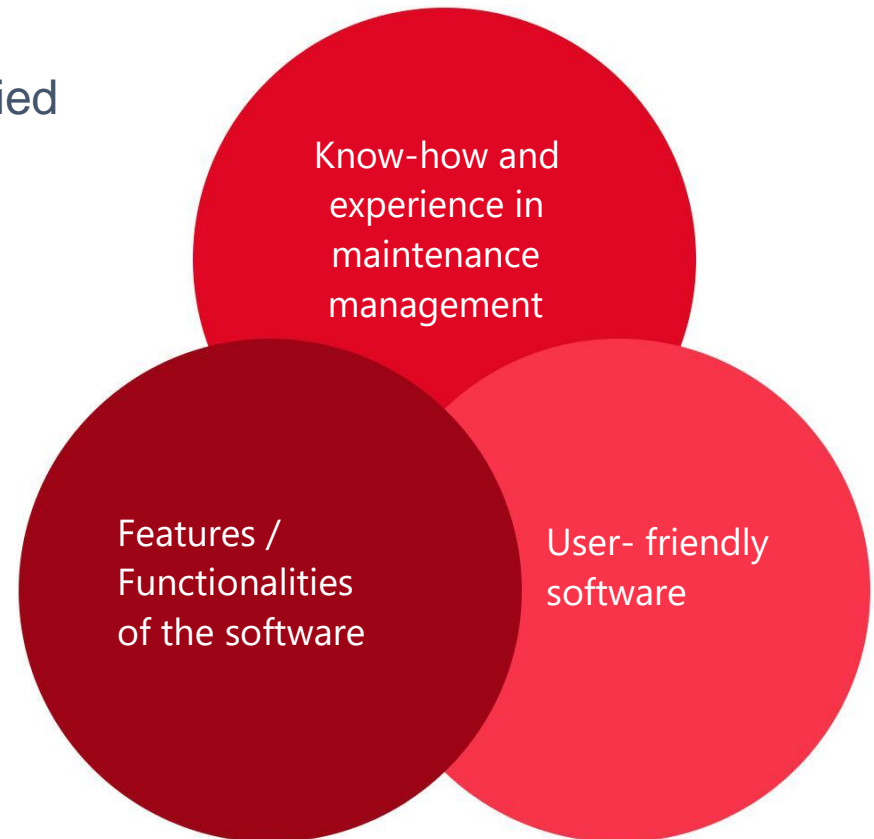
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Main competitive advantages identified
by Clients of ManWinWin Software





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If you want to receive the full report of the Customer Satisfaction Survey, you can request the document via e-mail to support@manwinwin.com.

www.manwinwin.com



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